

# TRAINING PROGRAMS AND SERVICES

Our live and interactive training solutions are designed to engage your employees and customized to reflect your company culture. Whether virtual or in-person, you'll get support from experts with years of experience delivering impactful training that sparks your team's interest and expands their skill sets.

*Identify skills gaps and development opportunities before they hurt company performance*

A strategic employee development program starts with a firm understanding of your current needs. Our experienced training professionals will conduct a thorough assessment to better understand where your workforce needs additional tools and skills.

We deliver a comprehensive audit that will help your organization's leadership understand in detail what training your employees need, how to best deliver that training, and what results to expect.

Next, we'll build a training solution tailored to your organization. Your success is our objective, and we'll work closely with you to make sure we're hitting the mark every time.

## FLEXIBLE TO SUIT YOUR NEEDS

No matter what your training needs, OperationsInc has the expertise and experience to design a solution that supports your goals.

### **Key training topics include:**

- Diversity, equity, and inclusion
- Sexual harassment awareness and prevention (meets all individual state compliance standards)
- Professional development
- New manager and high potential training
- Remote and hybrid productivity
- Overcoming unconscious bias
- Candidate selection
- Team building
- Interpersonal communication skills
- Workplace violence prevention

No matter the topic, your program will never be cookie-cutter. We will customize the curriculum to ensure that we're speaking the right language to engage your employees and cover the issues that affect them the most.

## DELIVERY MODELS TO SUIT YOUR UNIQUE NEEDS

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Unlike out-of-the-box training products, our virtual and in-person training sessions are always live and interactive. Through polls, confidential surveys, and breakout sessions, our expert trainers engage your employees and ensure they're getting the most out of their training time.

### **Our training delivery models are flexible to suit your needs:**

- Sessions can range from 75 minutes to three hours
- Groups can range from 10 to hundreds of employees
- Individual training sessions are available for specific training and coaching
- Anyone from your company can join our regularly scheduled open training sessions as needed

## THIS ISN'T CHECK-THE-BOX TRAINING

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Our expert trainers have years of hands-on industry experience and are adept at addressing the most complex employee training topics. Every OperationsInc training session is fully customized to suit your organization's unique needs. Your employees will leave our training sessions with clear, actionable takeaways that will support them in their jobs for years to come.

We work with you to understand your culture and objectives to deliver training that has a real impact on your team. Get in touch with our experts to learn more.

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**Contact us** to learn more, or visit  
[operationsinc.com/training-development-services](https://www.operationsinc.com/training-development-services)

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